

ANNUAL

REPORT

1964 - 1965



Crossroads Rehabilitation Center

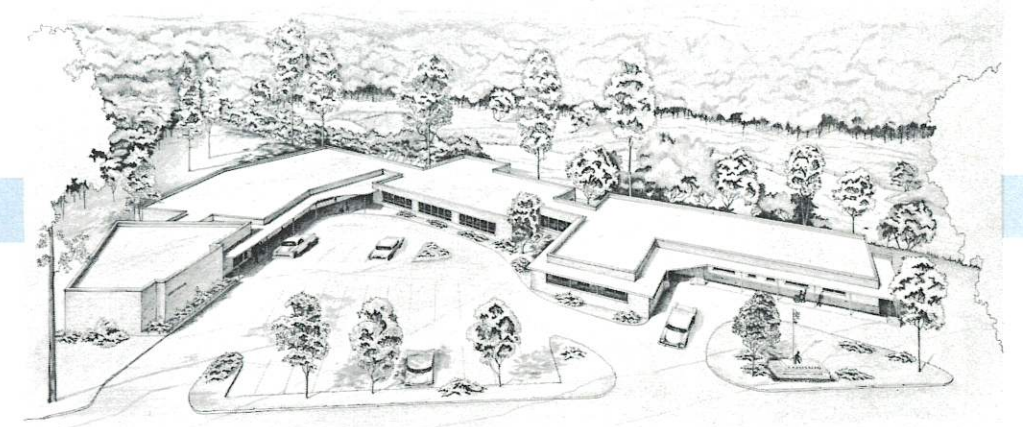
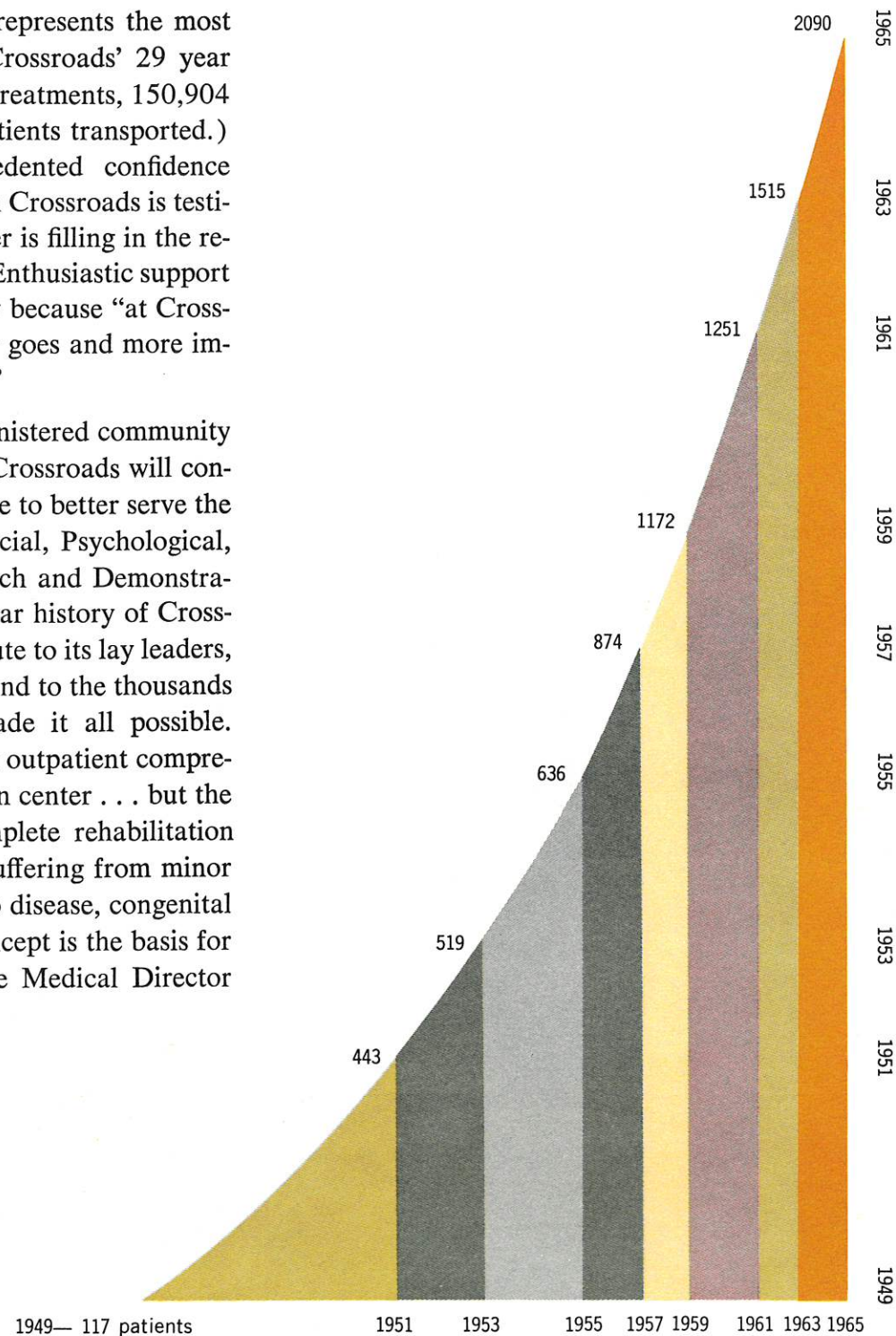
3242 SUTHERLAND • INDIANAPOLIS, INDIANA • 46205

29 Years of Community Service

Profile of Progress

Nineteen hundred sixty-five represents the most phenomenal growth period in Crossroads' 29 year history. (2,090 patients, 81,914 treatments, 150,904 hours of service, and 21,290 patients transported.) The ever-growing and unprecedented confidence physicians and the public place in Crossroads is testimony to the great need the Center is filling in the rehabilitation of the handicapped. Enthusiastic support for Crossroads continues to grow because "at Crossroads you see where your money goes and more important, you see the good it does."

As a locally owned and administered community supported rehabilitation center, Crossroads will continue this phenomenal growth rate to better serve the community through Medical, Social, Psychological, Vocational, Educational, Research and Demonstration services. The twenty-nine year history of Crossroads' growth is an inspiring tribute to its lay leaders, the medical profession, its staff, and to the thousands whose personal interest has made it all possible. Crossroads is not only the largest outpatient comprehensive, community rehabilitation center . . . but the best! Crossroads renders a complete rehabilitation service for adults and children suffering from minor sprains to severe disability due to disease, congenital defects, or accidents. A team concept is the basis for all Crossroads' services with the Medical Director serving as co-ordinator.



Crossroads renders a complete and comprehensive rehabilitation service for mentally, emotionally, and physically handicapped adults and children. Patients are referred to the Center by their private physician. There are no geographical limitations for admission. Crossroads' patients come from throughout the nation.

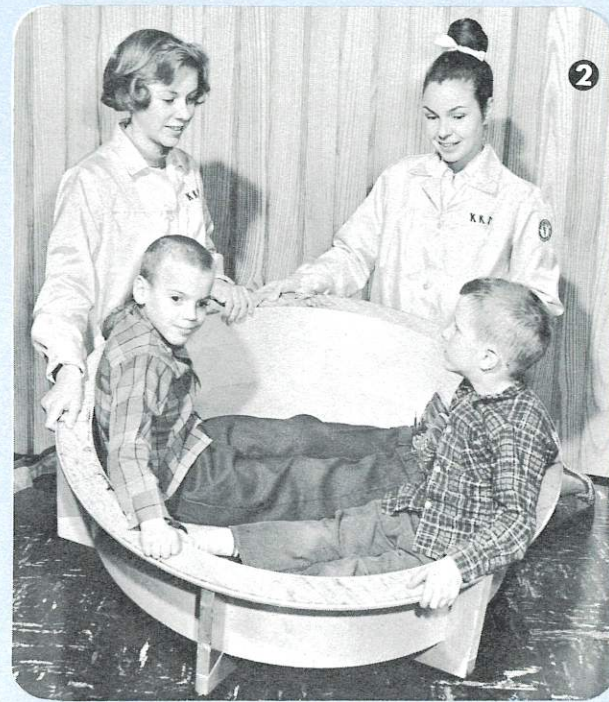


1 PHYSICAL THERAPY. A staff of registered physical therapists give all Physical Therapy treatments at Crossroads. The latest methods and most modern equipment including diapulse, diathermy, whirlpool, paraffin bath, hydrocollator packs, Hubbard tank, and other devices are used. Crossroads is the best equipped rehabilitation center in the world.

2 OCCUPATIONAL THERAPY. All treatments are given by Registered Occupational Therapists. The patient's maximum physical restoration is accomplished through the use of graded activities for muscle strengthening and increasing range of motion.

3 SPEECH THERAPY. All treatment is provided by graduate Speech Therapists, with Master's Degrees. Speech defects are treated that may include aphasia, delay of speech, articulation, dysarthria, stuttering, hypernasality, abnormal pitch, tongue thrust, vocal paralysis and laryngectomy.

Services



1 DAY CAMP. One hundred handicapped children annually enjoy the camping activities of Camp Crossroads. Arts and crafts, nature study, swimming, games, and outdoor cooking are among the wonderful experiences shared by these children. A qualified Recreation Director supervises the camp with the assistance of fifty trained volunteer counselors.

2 VOLUNTEERS. Last year, 1,605 volunteers provided 180,000 hours of devoted service to Crossroads. These interested persons gave needed assistance in the Day Camp, Nursery, Developmental Program, Therapy departments and donated extensive service to the Easter Seal campaign and other special events.

3 NURSING EDUCATION. More than 200 Registered Nurses from throughout Indiana participated in a program of instruction in Rehabilitation Nursing Techniques. Headed by a Registered Nurse, the course is being conducted through the cooperation of the Indiana State Board of Health.

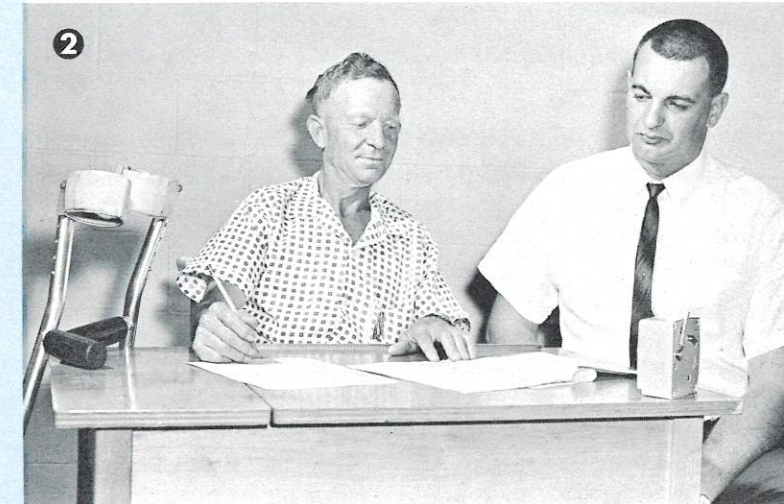
Services



2 VOCATIONAL EVALUATION. Supervised by a registered Occupational Therapist, this department reviews work experience, evaluates physical capacities and manual skills, and selects suitable job objectives commensurate with physical limitations and aptitudes.



1 DRIVER'S TRAINING. Supervised by a qualified and experienced instructor, physically handicapped adults and teenagers have an opportunity to participate in the only driver's training course for the handicapped in Indiana. Driving lessons are given on a full powered, dual control automobile equipped with hand controls.



3 VOCATIONAL COUNSELING. A graduate Vocational Counselor discusses the patient's vocational problems, evaluates his physical capabilities and determines a suitable vocation. The counselor maintains contact with industrial personnel directors to arrange for interviews and job applications.

Staff

Crossroads enjoys a national reputation for high professional standards which have served as the criterion for other rehabilitation centers throughout the country. Crossroads' staff has given more than 1,081,809 treatments to 21,486 patients, ranging from corporation presidents, to housewives, to children.

All therapists are graduates of colleges and universities approved by the American Medical Association and are registered members in good standing with their respective national organizations.

The Medical Director is a Diplomate of the Board of Orthopedic Surgery and a member in good standing with the American Medical Association, Indiana State Medical Association and the Marion County Medical Society.



Transportation Fleet

Crossroads provides transportation service for patients who are not ambulatory, maintaining a fleet of 8 station wagons. More than 8,238,227 accident free miles have been driven in picking up and returning patients to their homes.



Staff Awards

K. R. MANNING, M.D., *Medical Director*, is a past president of the Association of Rehabilitation Centers, Inc., and a former recipient of the President's Citation for the Outstanding Physician of the year.

ROY E. PATTON, LL.D., *Executive Director*, is a member of the National re-organization committee, Easter Seal Executive Planning committee and the National Personnel committee of the National Society for Crippled Children and Adults, and Past President of the Association of Rehabilitation Centers.

MRS. GLADYS PATTON, R.S.W., is the author of "Program Planning for Coordinators of Rehabilitation Centers" that was presented at the Institute for Crippled and Disabled.

SHELLEY STONE, Ph.D., is a member of the American Psychological Association, Division of Educational and Division of Counseling Psychology, American Personnel and Guidance Association, Division of Counselor Education and Supervision, and has published numerous articles in professional journals and is the co-author of a textbook entitled "Fundamentals of Guidance."

ETHELWYNE G. ARNHOLTER, Ph.D., *Psychologist*, was a member of the Governor's Youth Council in 1963. She published an article in the Rehabilitation Record, "Putting Unemployables to Work." She wrote also "Attitudes Toward the Disabled" for the Rehabilitation Counseling Bulletin, and is the author of "Vocational Rehabilitation of the Disabled" presented at the World Federation for Mental Health.

MRS. CAROLYN TUCKER, *Public Education Director*, is a member of the Governor's Commission for the Handicapped, and a member of the Education Committee of the Public Relations Society of the American Hospital Association.

MISS MARGARET SMITH, O.T.R., *Director of Professional Services*, is a member of the Indiana Occupational Therapy Association and Chairman of the Public Relations Committee; Past Board Member of the American Occupational Therapy Association—Present Regional Recruitment Chairman for Indiana, Ohio, Michigan and Kentucky; on the Board of Directors of the Indiana Rehabilitation Counseling Association; and author of "Rehabilitation Nursing Techniques" published in the Indiana State Board of Health Bulletin, February 1965.

MISS KATHLEEN MURPHY, O.T.R., *Supervisor of Occupational Therapy*, is the author of an article in the American Occupational Therapy Journal.

MISS KATHLEEN WEINZAPFEL, O.T.R., *Supervisor of Activities of Daily Living*, past treasurer of Indiana Occupational Therapy Association, is the alternate delegate for the Indiana Occupational Therapy Association.

MR. JOHN RIEKENA, O.T.R., *Present Vice President of Indiana Occupational Therapy Association and Program Chairman*, is clinical instructor for Occupational Therapy students at IU and a member of the National Rehabilitation Association.

MRS. JOANNA MARTIN, R.P.T., *Assistant Supervisor of the Physical Therapy Department*, and a clinical instructor for Indiana University Student Affiliation, is a member of the American Physical Therapy Association.

WHAT THEY SAY

"Crossroads Rehabilitation Center is the pride of Indiana. Every Hoosier has a deep and abiding interest in it."

*C. Walter McCarty (Mickey)
Executive Editor
The Indianapolis News
November 16, 1964

"Crossroads Rehabilitation Center of Indianapolis, Indiana, U.S.A., is unique among rehabilitation centers. Without government help or tax support, it has developed and grown to a position of outstanding leadership."

Dr. Roy Rusk
The Ninth World Congress for
Rehabilitation
Copenhagen, Denmark
June 26, 1963

"Perhaps this (Crossroads) is the best example of what vigorous leadership can do in developing rehabilitation services within our free enterprise system."

Dr. Leonard M. Mayo
New York, New York

"The most effective rehabilitation programs . . . are found in those communities which have recognized and taken full advantage of the community approach . . . like Crossroads' program in Indianapolis."

A quote from the authoritative book,
"Rehabilitation, A Community Challenge."
W. Scott Allen
Vice President & Director of Medical Services
Liberty Mutual Insurance Company
Boston, Massachusetts

*deceased

UNIVERSITY AFFILIATIONS

State University of New York at Buffalo
Butler University
Indiana University
Mount Mary College
Southern Illinois University
Purdue University
College of St. Catherine
Loma Linda University
Western Michigan University
Richmond Professional Institute of the College of
William and Mary
Kansas University
Boston University
Lawrence University
Marian College
Ohio State University

MEMBERSHIP

1. The American Hospital Association
2. The Association of Rehabilitation Centers
3. Indiana Hospital Association
4. Indiana State Conference of Social Work, Inc.

STATEMENT OF CASH INCOME AND DISBURSEMENTS

1964-1965

INCOME:

Center income	\$512,642.31
United Fund	200,748.00
TOTAL INCOME	\$713,390.31

EXPENSES:

Medical Services	\$100,750.14
Vocational Services	207,536.68
Social-Psychological Services	23,142.59
Educational Services	59,421.93
General Services	197,567.88
Research and Demonstration.....	22,592.75
Building and Equipment.....	90,879.54
TOTAL EXPENSES	\$701,891.51
BALANCE FORWARD	\$ 11,498.80

Subject to annual audit by Hedrick Boggs and Co., Certified Public Accountants

A Message from the President

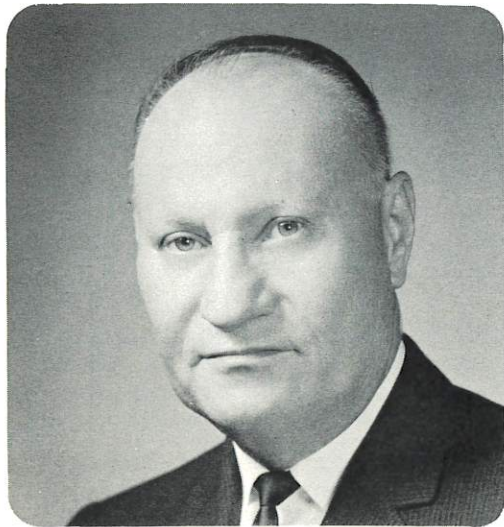
Over a period of twenty-nine years, this community has made a substantial investment of 5¼ million dollars in Crossroads. During this period of time, 1,081,809 treatments in Occupational Therapy, Speech Therapy, Physical Therapy, and Activities of Daily Living have been given to 21,486 men, women, and children. New programs are constantly being developed as we continue to strive to meet the needs of the handicapped persons in this community.

As president of the Board of Directors, I wish to personally thank the endless number of prominent citizens who have given so unselfishly of their time and interest and who also made financial sacrifices in order to provide these vital services for the physically, emotionally, and mentally handicapped persons in Central Indiana.

Sincerely yours,
ROBERT D. PICKETT, M.D.



Executive Director's Report



Thousands of interested persons have made possible the contribution Crossroads has made to 2,090 lives this year. Numbers and statistics are not adequate measures of the social, psychological, and emotional values of housewives returned to their homes and families, children treated and able to continue their education, men returned to self support and self respect. They do, however, reflect the vital need for Crossroads' services to individuals and to the community.

Crossroads will continue to grow in order to retain its leadership as the most outstanding community rehabilitation center in the world. Population figures alone dictate that we meet the need vigorously with determination to maintain the high standards which have been formulated and maintained throughout the past 29 years.

On behalf of the outstanding Crossroads staff, I extend my grateful appreciation to the thousands who have contributed so generously of their knowledge, abilities, resources, and time. We can, collectively, take great pride in the accomplishments of Crossroads and look forward to years of even greater service to the handicapped.

Cordially,
ROY E. PATTON, LL. D.
Executive Director

Staff

- Roy E. Patton, LL.D., Executive Director
- K. R. Manning, M.D. A.B.O.S., Medical Director
- Henry D. Shanklin, Ph.D., Psychologist
- Ethlewyne G. Arnholter, Ph.D., Psychologist
- Mrs. Carolyn Tucker, B.A., Public Education
- Miss Margaret Smith, B.S., O.T.R., Director of Professional Services
- Mrs. Gladys Patton, B.A., R.S.W., Assistant Director
- Mrs. Janet Arbuckle, B.S., Social Service
- Mrs. Joanna Martin, B.S., R.P.T., Supervisor of Physical Therapy
- Mrs. Beth Bagley, B.S., R.N., R.P.T., Physical Therapy
- Mrs. Galvesta Harris, B.S., R.P.T., Physical Therapy
- Mrs. Shirley Randolph, B.S., M.A., R.P.T., Physical Therapy
- Mrs. Norma Suzanne Stone, Physical Therapy, Aide
- Mrs. Rose Hutton, Physical Therapy, Aide
- Mrs. Ann Chilman, M.A.T., Supervisor of Speech Therapy
- Mrs. Lucy Weinberg, B.A., M.A., Speech Therapy
- Mrs. Kathleen Weinzapfel, B.S., O.T.R., Supervisor Activities of Daily Living
- Miss Kathleen Murphy, B.S., O.T.R., Supervisor Occupational Therapy
- Mrs. Jean Davis, B.A., O.T.R., Occupational Therapy
- Miss Nikki Marmo, B.S., O.T.R., Occupational Therapy
- Jerry Williams, Occupational Therapy, Aide
- John Riekema, B.S., O.T.R., Supervisor Vocational Evaluation
- Joseph Anderson, B.S., Vocational Evaluation
- Miss Marilyn Scales, B.S., Vocational Evaluation
- Mrs. Gretchen Sullivan, B.S., Supervisor of Model Nursery; Assistant, Developmental Program
- Charles Stewart, B.A., Contract Procurement
- Fred Jones, Shop Foreman
- Oscar Buschmann, B.S., Shop Foreman
- Mrs. Carolyn Hartley, Supervisor of Volunteers
- Mrs. Barbara Jacobs, B.S., Recreation Director
- Robert John Brzezinski, M.S., Vocational Counseling
- Mrs. Kathleen Strait, B.A., Executive Secretary
- Miss Jane Zink, B.S., Secretary, Vocational Evaluation
- Miss Mary White, B.A., Secretary, Social Service
- Mrs. Marie Rogers, Secretary, Transportation
- Mrs. Marietta Weber, Secretary-Bookkeeper
- Mrs. Susan Harrison, Public Education, Secretary
- Mrs. Martha Watson, Bookkeeper
- Miss Linda Heath, Assistant Bookkeeper
- Mrs. Pat Shell, Typist
- Mrs. Elinore Smith, Receptionist
- Mrs. Jo Ann Cottrell, Mail Room
- Mrs. Ona Phillips, Mail Room
- Jack D. Dunsing, Ph.D., Consultant
- James C. Shanks, Ph.D., Consultant
- Mary Mann, Ph.D., Consultant
- Mrs. Hilda Poer, A.B., R.N., Nurse's Training
- Shelley Stone, Ph.D., Director Research and Demonstration
- Forest McBain, Senior Driver
- Louis Gordon, Driver
- Curtis Richardson, Driver
- Adolphus Holland, Driver
- Mrs. Vi Hill, Supervisor Cafeteria
- Andy Anderson, Maintenance Supervisor
- Albert Burton, Custodian
- James Shelton, Custodian
- J. R. Clark, Custodian

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